

AFTERMARKET
SOLUTIONS



INNOVATION DRIVES FORWARD.

THIS IS OSHKOSH DEFENSE.

At Oshkosh Defense, we stand behind those who dedicate their lives to protecting others. Every day we strive to meet or exceed our customers' ever-changing needs with next generation defense technologies and advanced systems. We operate with unparalleled commitment to those who depend on our products and services worldwide to perform their missions.

AFTERMARKET SOLUTIONS

**Through the entire life-cycle of each and every product,
Oshkosh Defense supports the mission. Anytime. Anywhere.**

Providing the most technologically advanced defense solutions for the men and women who serve is one thing. Providing full life-cycle support is the other. In addition to engineering and manufacturing world-class defense equipment and technologies, we support them with integrated technologies, training and service. We stand alongside the people who rely on our products and are driven to help carry out the mission. We stand behind our products. Wherever the mission goes, we go.



SERVICE & SUPPORT

Expert Vehicle Training

Whether in the field, on base or at an Oshkosh Defense facility, trained instructors provide the guidance needed to maximize operator capabilities, ensure fleet readiness and support mission success. Advanced technicians highlight vehicle operation and maintenance, advanced electronics, computer-based skills and custom sources for more specific needs.

Advancing Your Defense

With a rigid curriculum designed to meet exacting military standards, teams of Subject Matter Experts (SMEs) offer specific technical and product instruction. Our training center offers 37 acres of space for vehicle operation and inspection; a learning lab with an array of component parts, cutaways and training aids; and classrooms that provide extensive technological resources. Students also have access to the Oshkosh test and development course, and may seek even more specific training to exceed military requirements.

Expanded Field Service Support

Regional Service Centers

From urgent vehicle needs to Preventative Maintenance Checks and Services (PMCS), our Regional Logistics Centers service military assets to keep the mission moving. The team of full-time technicians – both resident-certified and OEM-trained – provides emergency support, logistics expertise and technical assistance anywhere in the world.

Field Service Representatives

Oshkosh Field Service Representatives (FSRs) around the globe have direct access to Oshkosh engineering, and are embedded with military units in support of CONUS and OCONUS operations. FSRs move with military personnel, from key military posts to the most dangerous battlefields, and deliver the highest level of equipment operations, maintenance, diagnostics and hands-on training, ensuring both vehicles and personnel are at peak operational readiness.

CONTACT INFORMATION

Training: ph 920.233.9331 • fax 920.233.9480 • training@defense.oshkoshcorp.com
Service: ph 800.392.9921 • fax 920.233.9322 • dservice@defense.oshkoshcorp.com



INTEGRATED LOGISTICS SUPPORT

Interactive Electronic Technical Manuals (IETMs)

To give maintenance crews the latest high-tech tools to keep vehicles ready, Oshkosh Defense has developed Interactive Electronic Technical Manuals (IETMs) for Oshkosh® vehicles as well as other manufacturers' vehicles. In 2008, Oshkosh ILS delivered the first HEMTT A4 IETM developed in TACOM's cutting edge NextGEN software.

Oshkosh has the experience and capability to deliver on schedule, configuration aligned, MIL-STD web-based manuals – including installation instructions, operator, RPSTL, maintenance, troubleshooting and NMWR level technical manuals. They look and act just like web documents, with digital photos, digital movies and audio clips to help explain tasks. IETMs are specifically designed to save mechanics' time, directly reading diagnostic data from vehicle sensors and automatically taking the user through the appropriate tests and diagnostics. IETMs include drawings, operating instructions, troubleshooting, maintenance procedures and schematics, RPSTL data (parts list and art) and Point-To-Point (PTP) enhanced vehicle schematics, hydraulic, pneumatic and electrical systems.



SPARE & REPAIR PARTS SUPPORT

FAST PRO

Oshkosh Defense's Fleet Aftermarket Support Team – Parts Request Online (FAST PRO) offers instant access to online spare and repair parts. With the capacity to provide parts for all makes and models, FAST PRO can deliver in-stock items in as little as 24 hours.

FAST PRO stocks the most critical components on regional, wholesale and retail levels for worldwide 24/7/365 access. Immediate response is assured with constant, real-time access to parts operators.

CONTACT INFORMATION

Parts: ph 800.392.9921 • fax 920.233.9322 • dparts@defense.oshkoshcorp.com



FLEET RESTORATION



Recap Services

In CONUS or in theater, Oshkosh Defense's aftermarket support recapitalizes heavily used vehicles including HET, PLS, HEMTT and MTVR. With a 100-day turnaround, core assets are upgraded to the latest in operational readiness, delivering the same performance and life-cycle cost advantages of a new vehicle.

All vehicles are stripped to the frame rails, rebuilt, inspected and performance-tested to suit the latest model configurations. And each unit receives a new bumper-to-bumper warranty.

Reset Services

One-source solutions are critical to mission success. Oshkosh Defense's aftermarket support is that comprehensive reset resource, providing proven vehicle repair kits for the HEMTT, HET, PLS and MTVR.

Specialty: Brakes, steering, hydraulics, tactography, air dryer, filter, seal, bearing, lighting, mirror, windshield wiper

Service Assembly: Dressed cab, axle, transfer case, engine, transmission, wheel, tire

Upgrade: Air-ride seat, 4-point safety belt, 200A alternator, LED light, DDEC 2-3 cab convert, DDEC 2-3 engine convert

Auxiliary: A/C, arctic kit, container handling unit, spare tire carrier, cargo rack and net, machine gun mounting kit

10/20: PLS and HEMTT variants

Annual Service: Contains all parts required to perform annual servicing

CONTRACT MECHANISMS & SERVICE SPECTRUMS

Oshkosh Defense offers services through GSA LogWorld, parts through the Defense Logistics Agency (DLA) and customized turn-key service through Contractor Logistics Support (CLS) to keep up with the demands of today's battle landscapes and each unique fleet.

GSA LogWorld



GSA LogWorld provides cost-effective support at the touch of the keyboard. OEM-certified personnel are available any time, specializing in a spectrum of service and repairs support – including Preventative Maintenance Checks and Service (PMCS) to prolong vehicle life.

Defense Logistics Agency

A spectrum of Oshkosh® service parts is available through the DLA supply system. Oshkosh parts are maintained at required inventory levels to ensure the highest quality of components are available whenever they are needed.

Contractor Logistics Support

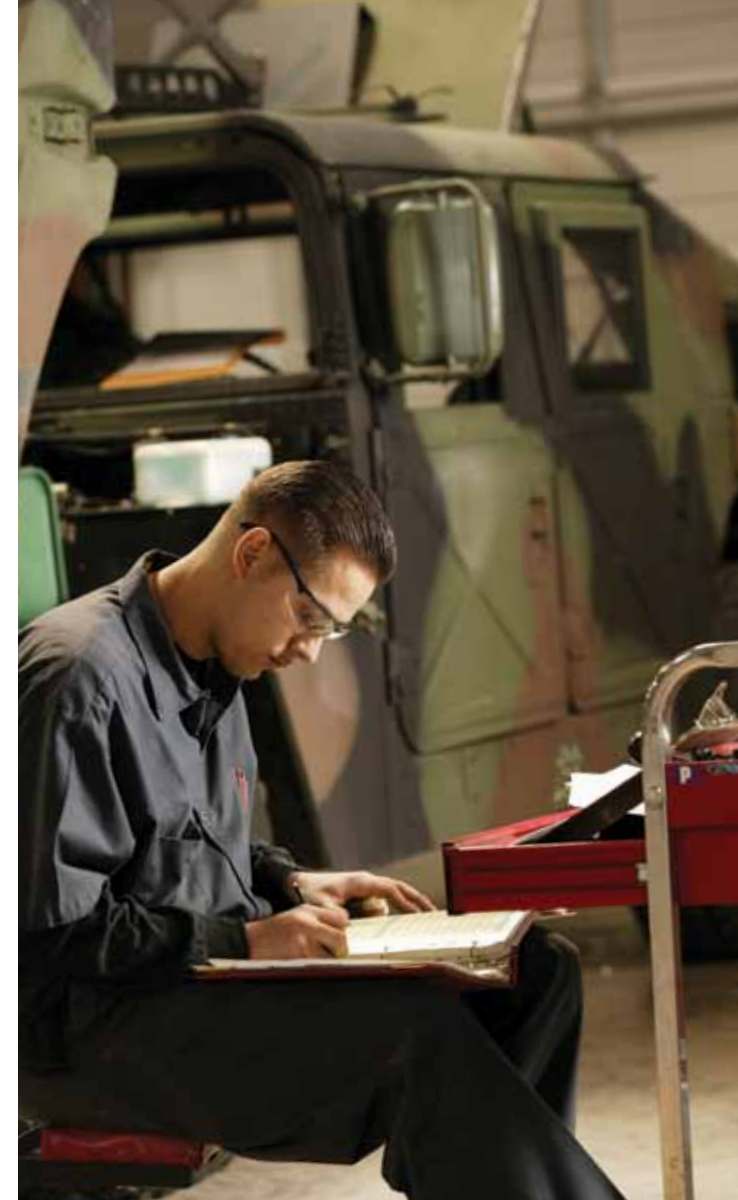
Through an advanced Contractor Logistics Support package, Oshkosh technicians maintain vehicles across the globe throughout the entire life-cycle. This seamless integration between military requisitions and Oshkosh ordering systems saves time, money and resources while granting convenient access to international dealer networks and regional support centers.

Upper Echelon Repairs

Factory-trained technicians service vehicle fleets by performing all maintenance above intermediate levels. Repairs include vehicle body adjustments, component restoration and the removal/replacement of worn or damaged integral parts.

Total Life-Cycle Management

We design, build, maintain, train, support, repair, reset, recap and provide parts until the end of a fleet's useful life. We're ready to serve – at any time, for any fleet. We'll go anywhere in support of the mission because we stand behind our vehicles, and we stand with the men and women who rely on them to perform.





Providing full life-cycle solutions – training, service, restoration, parts – in complete support of, and dedication to, the mission. Oshkosh Defense® Aftermarket Solutions.





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